



July 13, 2001

Mr. Dewey C. Green
Restoration Consultants Inc.
110 Longview Circle
Alabaster, AL 35007

RE: Palisades at the Galleria

Dear Dewey,

I would like to complement you and your Associates for a job well done. A large fire restoration can be disruptive and stressful both to property staff and residents. You maintained a professional focus throughout the project to mitigate the impact to the property.

The quality and expeditious manner you completed the project was exemplary.

Thank you and your Associates for your efforts. I look forward to working together with your company on future projects.

Sincerely,

A handwritten signature in cursive script that reads "Chuck Lilly".

Chuck Lilly